

Benefit New Claims				
Issue	Types of benefit	How to claim	Details	Claim numbers
Unemployed or low income, dependants	Universal Credit	Claim online	Replaces JSA, ESA, tax credits, housing benefit, includes childcare cost	gov.uk/browse/benefits (UC)
	Council Tax Reduction	Form from council		0131-271 3201 (CTR form)
Disability	Disability Living Allowance (up to 16)	Phone for application form, not means tested	Scottish versions will roll out shortly (DLA up to 18, new assessment arrangements for PIP)	0800 121 4600 (DLA)
	Personal Independence Payment (Adult)			0800 917 2222 (PIP)
	Attendance Allowance (Retired)			0800 731 0122 (AA)
Carer	Carer's Allowance Cares for someone getting a disability benefit	Online, or print form, must earn less than £123 per week	Automatic Scottish supplement, can be topped up by UC	gov.uk/browse/benefits (CA)
Old style benefits	For people with sufficient NI contributions	Job Seekers' Allowance Employment Support Allowance	Not means tested, downloadable forms or online	Coronavirus update - now make a UC claim
Other benefits	Bereavement Support Payments, Funeral Payments, National Assistance Act Funerals	Claim by phone or form	Funeral payments for people on a means tested benefit	gov.uk/browse/benefits (BSP) 0800 182 2222 (Funeral Payment) 0131-270 7500 (NAA funerals)
Hardship	Scottish Welfare Fund crisis grant or community support grant	Claim by phone	Must demonstrate hardship, may get goods rather than funds	0131-270 5600
Kinship care	Looking after children of a friend or relative	Help may be available from social services, or UC	Kinship Care Co-Ordinator at Penicuik CAB	jacky.thomson@penicuikcab.org.uk
Online claims & downloadable forms - gov.uk	Advice - Penicuik CAB 0800 032 7077	Advice - Dalkeith CAB 0131 660 1636	Benefit calculator - turn2us.org.uk	Drop-in number 07395-941375 Tuesdays 9.30am-1pm

Online information is available at the CAB public site, www.citizensadvice.org.uk/scotland/

Telephone advice is available from the CAB national helpline, 0800 028 1456

Lasswade drop-in number is available on Tuesdays from 9.30am-1pm.